STATE	METRIC_MO	METRIC_ID	METRIC_DESC	PRODUCT_DESC	STANDARD	VZ_PERF	CLEC_PERF	VZ_DEN	CLEC_DEN	VZ_NUM	CLEC_NUM	DIFFERENCE	STANDARD_DEV	Z_SCORE
NH	1-Mar-08	PO-1-01-6020	Average Response Time - Customer Service Record (CSR)	EDI	Parity with Retail plus not more than four (4) seconds	0.14032	3.68416		171		629.992	3.54384		
NH	1-Mar-08	PO-1-01-6030	Average Response Time - Customer Service Record	CORBA	Parity with Retail plus not more than four (4) seconds	0.14032	0.83757		59		49.417	0.69725		
NH	1-Mar-08	PO-1-01-6050	Average Response Time - Customer Service Record (CSR)	WEB GUI/LSI/W	Parity with Retail plus not more than seven (7) seconds	0.14032	1.17932		3678		4337.541	1.039		
NH	1-Mar-08	PO-1-02-6020	Average Response Time - Due Date Availability	EDI	Parity with Retail plus not more than four (4) seconds	0.58531	3.688		4		14.752	3.10269		
NH	1-Mar-08	PO-1-02-6030	Average Response Time - Due Date Availability	CORBA	Parity with Retail plus not more than four (4) seconds	0.58531	2.0978		35		73.423	1.51249		
NH	1-Mar-08	PO-1-02-6050	Average Response Time - Due Date Availability	WEB GUI/LSI/W	Parity with Retail plus not more than seven (7) seconds	0.58531	NA							
NH	1-Mar-08	PO-1-03-6020	Average Response Time - Address Validation	EDI	Parity with Retail plus not more than four (4) seconds	2.66747	4.7498		730		3467.357	2.08233		
NH	1-Mar-08	PO-1-03-6030	Average Response Time - Address Validation	CORBA	Parity with Retail plus not more than four (4) seconds	2.66747	2.14718		789		1694.13	-0.52029		
NH	1-Mar-08	PO-1-03-6050	Average Response Time - Address Validation	WEB GUI/LSI/W	Parity with Retail plus not more than seven (7) seconds	2.66747	2.23436		2965		6624.882	-0.43311		
NH	1-Mar-08	PO-1-04-6020	Average Response Time - Product & Service Availability	EDI	Parity with Retail plus not more than ten (10) seconds	0.46952	NA							
NH	1-Mar-08	PO-1-04-6050	Average Response Time - Product & Service Availability	WEB GUI/LSI/W	Parity with Retail plus not more than ten (10) seconds	0.46952	3.88566		9		34.971	3.41614		
NH	1-Mar-08	PO-1-05-6020	Average Response Time - Telephone Number Availability & Reservation	EDI	Parity with Retail plus not more than four (4) seconds	3.36235	5.36193		15		80.429	1.99958		
NH	1-Mar-08	PO-1-05-6030	Average Response Time - Telephone Number Availability & Reservation	CORBA	Parity with Retail plus not more than four (4) seconds	3.36235	2.66762		164		437.49	-0.69473		
NH	1-Mar-08	PO-1-05-6050	Average Response Time - Telephone Number Availability & Reservation	WEB GUI/LSI/W	Parity with Retail plus not more than seven (7) seconds	3.36235	2.65031		66		174.921	-0.71204		
NH	1-Mar-08	PO-1-06-6020	Average Response Time - Mechanized Loop Qualification - xDSL	EDI	Parity with Retail plus not more than four (4) seconds	12.25031	5.1935		10		51.935	-7.05681		
NH	1-Mar-08	PO-1-06-6030	Average Response Time - Mechanized Loop Qualification - xDSL	CORBA	Parity with Retail plus not more than four (4) seconds	12.25031	NA							
NH	1-Mar-08	PO-1-06-6050	Average Response Time - Mechanized Loop Qualification - xDSL	WEB GUI/LSI/W	Parity with Retail plus not more than seven (7) seconds	12.25031	3.57038		509		1817.327	-8.67993		
NH	1-Mar-08	PO-1-07-6020	Average Response Time - Rejected Query+	EDI	Parity with Retail plus not more than four (4) seconds	0.94003	4.0509		5066		20521.86	3.11087		
NH	1-Mar-08	PO-1-07-6030	Average Response Time - Rejected Query+	CORBA	Parity with Retail plus not more than four (4) seconds	0.94003	1.19578		10696		12790.12	0.25575		
NH	1-Mar-08	PO-1-07-6050	Average Response Time - Rejected Query+	WEB GUI/LSI/W	Parity with Retail plus not more than seven (7) seconds	0.94003	5.78461		6923		40046.92	4.84458		
NH	1-Mar-08	PO-1-08-6020	% Timeouts	EDI	not greater than 0.33%		0.027		3669		1			
NH	1-Mar-08	PO-1-08-6030	% Timeouts	CORBA	not greater than 0.33%		0		2277		0			
NH	1-Mar-08	PO-1-08-6050	% Timeouts	WEB GUI/LSI/W	not greater than 0.33%		0		10666		0			
NH	1-Mar-08	PO-1-09-6020	Parsed CSR	EDI	Parity with Retail plus not more than 10 seconds	0.14032	3.53047		1984		7004.467	3.39015		
NH	1-Mar-08	PO-1-09-6030	Parsed CSR	CORBA	Parity with Retail plus not more than 10 seconds	0.14032	1.19588		782		935.181	1.05556		
NH	1-Mar-08	PO-2-02-6010	OSS Interface Availability - Prime-Time	WPTS	>= 99.5%		100		0					
NH	1-Mar-08	PO-2-02-6020	OSS Interface Availability - Prime Time	EDI	>=99.5%		100		0					
NH	1-Mar-08	PO-2-02-6030	OSS Interface Availability - Prime Time	CORBA	>=99.5%		100		0					
NH	1-Mar-08	PO-2-02-6060	OSS Interface Availability - Prime Time	Maintenance - Electronic Bonding Interface	>=99.5%		100		0					
NH	1-Mar-08	PO-2-02-6080	OSS Interface Availability - Prime Time	Maintenance Web GUI (RETAS) / Pre-ordering/Ordering Web GUI combined	>=99.5%		100		0					
NH	1-Mar-08	PO-2-03-6010	OSS Interface Availability - Non-Prime-Time	WPTS	No Standard		99.021		2.7					
NH	1-Mar-08	PO-2-03-6020	OSS Interface Availability - Non-Prime-Time	EDI	No Standard		100		0					
NH	1-Mar-08	PO-2-03-6030	OSS Interface Availability - Non-Prime-Time	CORBA	No Standard		99.121		6.116					

STATE	METRIC_MO	METRIC_ID	METRIC_DESC	PRODUCT_DESC	STANDARD	VZ_PERF	CLEC_PERF	VZ_DEN	CLEC_DEN	VZ_NUM	CLEC_NUM	DIFFERENCE	STANDARD_DEV	Z_SCORE
NH	1-Mar-08	PO-2-03-6060	OSS Interface Availability - Non-Prime Time	Maintenance - Electronic Bonding Interface	No Standard		100		0					
NH	1-Mar-08	PO-2-03-6080	OSS Interface Availability - Non-Prime Time	Maintenance Web GUI (RETAS) / Pre-ordering/Ordering Web GUI combined	No Standard		100		0					
NH	1-Mar-08	PO-3-02-1000	% Answered within 30 Seconds - Ordering	Resale & UNE combined	80% within 30 Seconds		98.955		3254		3220			
NH	1-Mar-08	PO-3-04-1000	% Answered within 30 Seconds - Repair	Resale & UNE combined	80% within 30 Seconds		80.712		43972		35491			
NH	1-Mar-08	PO-4-01-6622	% Change Management Notices Sent on Time	Change Confirmation - Type 2 - Regulatory		95%	NA							
NH	1-Mar-08	PO-4-01-6661	% Change Management Notices Sent on Time	Change Notification: Type 3 - Industry Standard Type - 4 VZ Originated and Type 5 CLEC Originated (combined)		95%	NA							
NH	1-Mar-08	PO-4-01-6662	% Change Management Notices Sent on Time	Change Confirmation: Type 3 Industry Standard Type 4 VZ Originated and Type 5 CLEC Originated (combined)		95%	NA							
NH	1-Mar-08	PO-4-01-6671	% Change Management Notices Sent on Time	Change Notification: Type 1 - Emergency Maintenance and Type 2 Regulatory (combined)		95%	100							
NH	1-Mar-08	PO-4-02-6622	Change Management Notice - Delay one (1) to seven (7) days	Change Confirmation - Type 2 - Regulatory	No Standard		NA							
NH	1-Mar-08	PO-4-02-6661	Change Management Notice - Delay one (1) to seven (7) days	Change Notification: Type 3 - Industry Standard Type - 4 VZ Originated and Type 5 CLEC Originated (combined)	No Standard		NA							
NH	1-Mar-08	PO-4-02-6662	Change Management Notice - Delay one (1) to seven (7) days	Change Confirmation: Type 3 Industry Standard Type 4 VZ Originated and Type 5 CLEC Originated (combined)	No Standard									

STATE	METRIC_MO	METRIC_ID	METRIC_DESC	PRODUCT_DESC	STANDARD	VZ_PERF	CLEC_PERF	VZ_DEN	CLEC_DEN	VZ_NUM	CLEC_NUM	DIFFERENCE	STANDARD_DEV	Z_SCORE
	1-Mar-08	PO-4-02-6671	Change Management Notice - Delay one (1) to seven (7) days	Change Notification: Type 1 - Emergency Maintenance and Type 2 Regulatory (combined)	No Standard		NA							
	1-Mar-08	PO-4-03-6622	Change Management Notice - Delay eight (8) plus days	Change Confirmation - Type 2 - Regulatory	No delayed notices & documentation over 8 calendar days		NA							
	1-Mar-08	PO-4-03-6661	Change Management Notice - Delay eight (8) plus days	Change Notification: Type 3 - Industry Standard Type - 4 VZ Originated and Type 5 CLEC Originated (combined)	No delayed notices & documentation over 8 calendar days		NA							
	1-Mar-08	PO-4-03-6662	Change Management Notice - Delay eight (8) plus days	Change Confirmation: Type 3 Industry Standard Type 4 VZ Originated and Type 5 CLEC Originated (combined)	No delayed notices & documentation over 8 calendar days		NA							
	1-Mar-08	PO-4-03-6671	Change Management Notice - Delay eight (8) plus days	Change Notification: Type 1 - Emergency Maintenance and Type 2 Regulatory (combined)	No delayed notices & documentation over 8 calendar days		NA							
	1-Mar-08	PO-5-01-6000	% On Time Notice of Interface Outage	Systems Metrics	95%		100		1					
	1-Mar-08	PO-6-01-6000	Software Validation	Systems Metrics	<= 5%	R3			R3					
	1-Mar-08	PO-7-01-6000	% Software Problem Resolution Timeliness	Systems Metrics	>=95%		NA							
	1-Mar-08	PO-7-02-6000	Delay Hours - Software Resolution - Change - Transactions failed - no workaround	Systems Metrics	48 hours		NA							
	1-Mar-08	PO-7-03-6000	Delay Hours - Software Resolution - Change - Transactions failed with workaround	Systems Metrics	10 days		NA							
	1-Mar-08	PO-7-04-6000	Delay Hours - Failed/Rejected Test Deck Transactions - Transactions failed no workaround	Systems Metrics	48 hours	R3								
	1-Mar-08	PO-8-01-6000	% On Time - Manual Loop Qualification	Systems Metrics	95% within 48 Hours		100		13		13			
	1-Mar-08	PO-8-02-6000	% On Time - Engineering Record Request	Systems Metrics	95% within 72 Hours		NA							
	1-Mar-08	OR-1-02-2320	% On Time LSRC - Flow Through	Resale POTS/Pre-qualified Complex	95% within 2 Hours		100		96		96			
	1-Mar-08	OR-1-02-3140	% On Time LSRC - Flow Through	UNE POTS Platform	95% within 2 Hours		99.898		985		984			
	1-Mar-08	OR-1-02-3331	% On Time LSRC - Flow Through	UNE Loop/Pre-qualified Complex/LNP	95% within 2 Hours		99.838		11169		11151			
	1-Mar-08	OR-1-04-2210	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)	Resale Specials DS0	95% within 48 Hours		NA							
	1-Mar-08	OR-1-04-2211	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)	Resale Specials DS1	95% within 48 Hours		NA							
	1-Mar-08	OR-1-04-2213	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)	Resale Specials DS3	95% within 48 Hours		NA							
	1-Mar-08	OR-1-04-2214	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)	Resale Specials (Non DS0, Non DS1 & Non DS3)	95% within 48 Hours		100							

STATE	METRIC_MO	METRIC_ID	METRIC_DESC	PRODUCT_DESC	STANDARD	VZ_PERF	CLEC_PERF	VZ_DEN	CLEC_DEN	VZ_NUM	CLEC_NUM	DIFFERENCE	STANDARD_DEV	Z_SCORE
NH	1-Mar-08	OR-1-04-2320	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)	Resale POTS/Pre-qualified Complex	95% within 24 Hours		100		43		43			
NH	1-Mar-08	OR-1-04-2341	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)	Resale 2-Wire Digital Services	95% within 72 Hours		100		7		7			
NH	1-Mar-08	OR-1-04-3140	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)	UNE POTS Platform	95% within 24 Hours		100		60		60			
NH	1-Mar-08	OR-1-04-3210	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)	UNE Specials DS0	95% within 48 Hours		NA							
NH	1-Mar-08	OR-1-04-3331	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)	UNE Loop/Pre-qualified Complex/LNP	95% within 24 Hours		99.617		523		521			
NH	1-Mar-08	OR-1-04-3340	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)	UNE 2-Wire xDSL - Line Sharing & Line Splitting (combined)	95% within 72 Hours		100		1		1			
NH	1-Mar-08	OR-1-04-3341	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)	UNE 2-Wire Digital Services	95% within 72 Hours		NA							
NH	1-Mar-08	OR-1-04-3342	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)	UNE 2-Wire xDSL Loops	95% within 72 Hours		NA							
NH	1-Mar-08	OR-1-06-2210	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	Resale Specials DS0	95% within five business days		NA							
NH	1-Mar-08	OR-1-06-2211	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	Resale Specials DS1	95% within five business days		NA							
NH	1-Mar-08	OR-1-06-2213	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	Resale Specials DS3	95% within five business days		NA							
NH	1-Mar-08	OR-1-06-2214	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	Resale Specials (Non DS0, Non DS1 & Non DS3)	95% within five business days		100		1		1			
NH	1-Mar-08	OR-1-06-2320	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	Resale POTS/Pre-qualified Complex	95% within 72 Hours		100		8		8			
NH	1-Mar-08	OR-1-06-2341	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	Resale 2-Wire Digital Services	95% within 72 Hours		NA							
NH	1-Mar-08	OR-1-06-3140	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	UNE POTS Platform	95% within 72 Hours		100		40		40			
NH	1-Mar-08	OR-1-06-3210	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	UNE Specials DS0	95% within five business days		NA							
NH	1-Mar-08	OR-1-06-3211	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	UNE Specials DS1	95% within five business days		100		156		156			
NH	1-Mar-08	OR-1-06-3213	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	UNE Specials DS3	95% within five business days		75		4		3			
NH	1-Mar-08	OR-1-06-3214	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	UNE Specials (Non DS0, Non DS1 & Non DS3)	95% within five business days		NA							
NH	1-Mar-08	OR-1-06-3331	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	UNE Loop/Pre-qualified Complex/LNP	95% within 72 Hours		100		25		25			
NH	1-Mar-08	OR-1-06-3341	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	UNE 2-Wire Digital Services	95% within 72 Hours		NA							
NH	1-Mar-08	OR-1-06-3342	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	UNE 2-Wire xDSL Loops	95% within 72 Hours		NA							
NH	1-Mar-08	OR-1-08-3210	% On Time ASRC - No Facility Check (Fax/Mail)	UNE Specials DS0	95% within 72 Hours		NA							
NH	1-Mar-08	OR-1-10-3210	% On Time ASRC - Facility Check (Fax/Mail)	UNE Specials DS0	95% within six business days		NA							
NH	1-Mar-08	OR-1-10-3211	% On Time ASRC - Facility Check (Fax/Mail)	UNE Specials DS1	95% within six business days		NA							
NH	1-Mar-08	OR-1-10-3213	% On Time ASRC - Facility Check (Fax/Mail)	UNE Specials DS3	95% within six business days		NA							
NH	1-Mar-08	OR-1-10-3214	% On Time ASRC - Facility Check (Fax/Mail)	UNE Specials (Non DS0, Non DS1 & Non DS3)	95% within six business days		NA							
NH	1-Mar-08	OR-1-12-5020	% On Time FOC	Interconnection Trunks (CLEC) (<= 192 Forecasted Trunks)	95% on time 10 Business Days									

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	1-Mar-08	OR-1-12-5030	% On Time FOC	Interconnection Trunks (CLEC) (> 192 and Unforecasted Trunks and Projects)	Negotiated Process		100		15		15			
	1-Mar-08	OR-1-13-5000	% On Time Design Layout Record (DLR)	Interconnection Trunks (CLEC)	**95% on time 10 Business** Days		100		8		8			
	1-Mar-08	OR-1-19-5020	% On Time Response - Request for Inbound Augment Trunks	Verizon Inbound Augment Trunks (<= 192 Trunks)	95% on time	NA								
	1-Mar-08	OR-1-19-5030	% On Time Response - Request for Inbound Augment Trunks	Verizon Inbound Augment Trunks (> 192 Trunks)	Negotiated Process	NA								
	1-Mar-08	OR-2-02-2320	% On Time LSR Reject (Flow-Through)	Resale POTS/Pre-qualified Complex	95% within 2 Hours		100		102		102			
	1-Mar-08	OR-2-02-3140	% On Time LSR Reject (Flow-Through)	UNE POTS Platform	95% within 2 Hours		100		155		155			
NH	1-Mar-08	OR-2-02-3331	% On Time LSR Reject (Flow-Through)	UNE Loop/Pre-qualified Complex/LNP	95% within 2 Hours		100		3250		3250			
NH	1-Mar-08	OR-2-04-2200	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through)	Resale Specials	95% within 48 Hours		100		2		2			
NH	**1-Mar-08**	**OR-2-04-2320**	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through)	Resale POTS/Pre-qualified Complex	95% within 24 Hours		100		40		40			
NH	1-Mar-08	OR-2-04-2341	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through)	Resale 2-Wire Digital Services	95% within 72 Hours		100		9		9			
NH	1-Mar-08	OR-2-04-3140	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through)	UNE POTS Platform	95% within 24 Hours		97.058		34		33			
NH	1-Mar-08	OR-2-04-3200	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through)	UNE Specials	95% within 48 Hours	NA								
	1-Mar-08	OR-2-04-3331	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through)	UNE Loop/Pre-qualified Complex/LNP	95% within 24 Hours		100		116		116			
NH	1-Mar-08	OR-2-04-3340	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through)	UNE 2-Wire xDSL - Line Sharing & Line Splitting (combined)	95% within 72 Hours		100		1		1			
NH	1-Mar-08	OR-2-04-3341	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through)	UNE 2-Wire Digital Services	95% within 72 Hours	NA								
NH	1-Mar-08	OR-2-04-3342	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through)	UNE 2-Wire xDSL Loops	95% within 72 Hours	NA								
NH	1-Mar-08	OR-2-06-2200	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	Resale Specials	95% within five (5) business days		100		1		1			
NH	1-Mar-08	OR-2-06-2320	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	Resale POTS/Pre-qualified Complex	95% within 72 Hours		100		2		2			
NH	1-Mar-08	OR-2-06-2341	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	Resale 2-Wire Digital Services	95% within 72 Hours	NA								
NH	1-Mar-08	OR-2-06-3140	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	UNE POTS Platform	95% within 72 Hours		100		4					
NH	1-Mar-08	OR-2-06-3210	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	UNE Specials DS0	95% within five (5) business days	NA								
NH	1-Mar-08	OR-2-06-3211	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	UNE Specials DS1	95% within five (5) business days		100		52		52			
NH	1-Mar-08	OR-2-06-3213	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	UNE Specials DS3	95% within five (5) business days	NA								
	1-Mar-08	OR-2-06-3214	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	UNE Specials (Non DS0 Non DS1 & Non DS3)	95% within five (5) business days									

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NH	1-Mar-08	OR-2-06-3331	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	UNE Loop/Pre-qualified Complex/LNP	95% within 72 Hours		100		14		14			
NH	1-Mar-08	OR-2-06-3341	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	UNE 2-Wire Digital Services	95% within 72 Hours	NA								
NH	1-Mar-08	OR-2-06-3342	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	UNE 2-Wire xDSL Loops	95% within 72 Hours	NA								
NH	**1-Mar-08**	**OR-2-08-3200**	**% On Time Reject - No Facility Check (Fax)**	**UNE Specials**	95% within 72 Hours	NA								
NH	1-Mar-08	OR-2-10-3200	% On Time Reject - Facility Check (Fax)	UNE Specials	95% within six business days	NA								
NH	1-Mar-08	OR-2-12-5020	% On Time Trunk ASR Reject	Interconnection Trunks (CLEC) (<= 192 Forecasted Trunks)	95% on time less than or equal to seven (7) business days		100							
NH	1-Mar-08	OR-2-12-5030	% On Time Trunk ASR Reject	Interconnection Trunks (CLEC) (> 192 and Unforecasted Trunks and Projects)	Negotiated Process		100		14		14			
NH	1-Mar-08	OR-3-01-2000	% Rejects	Resale	No Standard		50		312		156			
NH	1-Mar-08	OR-3-01-3000	% Rejects	UNE	No Standard		21.689		16796		3643			
NH	1-Mar-08	OR-3-02-1000	% LSR Resubmission Not Rejected	Resale & UNE combined (EDI)	95%	NA								
NH	1-Mar-08	OR-4-11-1000	% Completed orders with neither a PCN nor BCN sent	Resale & UNE combined (EDI)	0.25% of PONs that received neither a PCN nor a BCN within two business days from the SOP posting of the provisioning of the last service order associated with a specific PON		0.011		9018					
NH	1-Mar-08	OR-4-16-1000	% Provisioning Completion Notifiers sent within one (1) Business Day	Resale & UNE combined (EDI)	95% of PCNs sent within one (1) business day		99.497		8955		8910			
NH	1-Mar-08	OR-4-17-1000	% Billing Completion Notifiers sent on time	Resale & UNE combined (EDI)	95.50%		99.057		9018		8933			
NH	1-Mar-08	OR-5-01-2000	% Flow Through - Total	Resale	No Standard Developed		61.25		160		98			
NH	1-Mar-08	OR-5-01-3112	% Flow Through - Total	UNE POTS - Loop	No Standard Developed		76.923		923		710			
NH	1-Mar-08	OR-5-01-3121	% Flow Through - Total	UNE POTS - Other	No Standard Developed		96.906		10893		10556			
NH	1-Mar-08	OR-5-01-3140	% Flow Through - Total	UNE POTS Platform	No Standard Developed		90.219		1094		987			
NH	1-Mar-08	OR-5-03-2000	% Flow Through Achieved	Resale	95% for % flow-through achieved		97.029		101		98			
NH	1-Mar-08	OR-5-03-3112	% Flow Through Achieved	UNE POTS - Loop	95% for % flow through achieved		97.931		725		710			
NH	1-Mar-08	OR-5-03-3121	% Flow Through Achieved	UNE POTS - Other	95% for % flow through achieved		98.332		10735		10556			
NH	1-Mar-08	OR-5-03-3140	% Flow Through Achieved	UNE POTS Platform	95% for % flow through achieved		98.502		1002		987			
NH	1-Mar-08	OR-6-01-1000	% Service Order Accuracy	Resale and UNE Loop/Complex/LNP (combined)	95% Orders without Verizon Errors		94.748		457		433			
NH	1-Mar-08	OR-6-03-2000	% Accuracy - LSRC	Resale	not more than 5% of LSRCs resent due to Verizon error		0		81		0			
NH	1-Mar-08	OR-6-03-3140	% Accuracy - LSRC	UNE POTS Platform	not more than 5% of LSRCs resent due to Verizon error		0		116		0			
NH	1-Mar-08	OR-6-03-3331	% Accuracy - LSRC	UNE Loop/Complex/LNP	not more than 5% of LSRCs resent due to Verizon error		0		611		0			
NH	1-Mar-08	OR-6-04-1040	% Accuracy - Directory Listing	All Directory Listings (combined Stand-alone and other)	95% orders without Verizon errors									

STATE	METRIC_MO	METRIC_ID	METRIC_DESC	PRODUCT_DESC	STANDARD	VZ_PERF	CLEC_PERF	VZ_DEN	CLEC_DEN	VZ_NUM	CLEC_NUM	DIFFERENCE	STANDARD_DEV	Z_SCORE
NH	1-Mar-08	OR-7-01-2000	% Order Confirmation/Rejects sent within Three (3) Business Days	Resale	95%		100		300		300			
NH	1-Mar-08	OR-7-01-3140	% Order Confirmation/Rejects sent within Three (3) Business Days	UNE POTS Platform	95%		99.832		1191		1189			
NH	1-Mar-08	OR-7-01-3331	% Order Confirmation/Rejects sent within Three (3) Business Days	UNE Loop	95%		99.966		14745		14740			
NH	1-Mar-08	OR-8-01-2000	% Acknowledgements on Time	Resale	95% within two (2) hours		100		55		55			
NH	1-Mar-08	OR-8-01-3000	% Acknowledgements on Time	UNE	95% within two (2) hours		100		13228		13228			
NH	1-Mar-08	OR-9-01-2000	% Acknowledgement Completeness	Resale	99%		100		55		55			
NH	1-Mar-08	OR-9-01-3000	% Acknowledgement Completeness	UNE	99%		100		13228		13228			
NH	1-Mar-08	OR-10-01-1000	% of PON Exceptions Resolved Within Three (3) Business Days	Resale & UNE combined	95% resolved within three (3) Business Days		100		23		23			
NH	1-Mar-08	OR-10-02-1000	% of PON Exceptions Resolved Within Ten (10) Business Days	Resale & UNE combined	99% resolved within ten (10) business days		100		23		23			
NH	1-Mar-08	OR-11-01-1130	% Resale/UNE-P Provider Notifications in Days	Resale & UNE-P combined	95% in two (2) Calendar Days		70.036		831		582			
NH	1-Mar-08	OR-13-01-3523	% of Large Job Hot Cut Project Negotiations Completed	UNE Loop - Large Job Hot Cut	98% within four business days	NA								
NH	1-Mar-08	PR-1-01-2110	Average Interval Offered - Total No Dispatch	Resale POTS Business	Parity with VZ Retail	0.64896	1.48571	1017	35	660	52		2.02826	-1.8521
NH	1-Mar-08	PR-1-01-2120	Average Interval Offered - Total No Dispatch	Resale POTS Residence	Parity with VZ Retail	1.60497	NA	6306		10121			10.07744	
NH	1-Mar-08	PR-1-01-2341	Average Interval Offered - Total No Dispatch	Resale 2-Wire Digital Services	Parity with VZ Retail	0	2	2	1	0	2		0	SS
NH	1-Mar-08	PR-1-01-3140	Average Interval Offered - Total No Dispatch	UNE POTS Platform	Parity with VZ Retail	1.4712	1	7328	224	10781	224		9.38459	0.6774
NH	1-Mar-08	PR-1-01-3341	Average Interval Offered - Total No Dispatch	UNE 2-Wire Digital Services	Parity with VZ Retail	0	NA	2		0			0	
NH	1-Mar-08	PR-1-01-3342	Average Interval Offered - Total No Dispatch	UNE 2-Wire xDSL Loops	No Standard		4.75		4		19			
NH	1-Mar-08	PR-1-01-3343	Average Interval Offered - Total No Dispatch	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	2.60239	2.45454	918	11	2389	27		1.00482	0.8934
NH	1-Mar-08	PR-1-01-3345	Average Interval Offered - Total No Dispatch	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	2.60239	2.75	918	4	2389	11		1.00482	SS
NH	1-Mar-08	PR-1-02-2341	Average Interval Offered - Total Dispatch	Resale 2-Wire Digital Services	Parity with VZ Retail	6.33333	8	3	1	19	8		3.78593	SS
NH	1-Mar-08	PR-1-02-3341	Average Interval Offered - Total Dispatch	UNE 2-Wire Digital Services	Parity with VZ Retail	6.33333	5.42857	3	7	19	38		3.78593	SS
NH	1-Mar-08	PR-1-02-3342	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL Loops	No Standard		5.71428		91		520			
NH	1-Mar-08	PR-1-02-3343	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	2.90344	NA	145		421			0.50448	
NH	1-Mar-08	PR-1-02-3345	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	2.90344	NA	145		421			0.50448	
NH	1-Mar-08	PR-1-03-2110	Average Interval Offered - Dispatch one (1) to five (5) Lines	Resale POTS Business	Parity with VZ Retail	4.49494	2.30769	99	13	445	30		6.66298	1.7866
NH	1-Mar-08	PR-1-03-2120	Average Interval Offered - Dispatch one (1) to five (5) Lines	Resale POTS Residence	Parity with VZ Retail	2.65536	NA	354		940			2.53918	
NH	1-Mar-08	PR-1-03-3112	Average Interval Offered - Dispatch one (1) to five (5) Lines	UNE POTS Loop	Parity with VZ Retail	3.05739	2.65625	453	32	1385	85		3.90385	0.5258
NH	1-Mar-08	PR-1-03-3140	Average Interval Offered - Dispatch one (1) to five (5) Lines	UNE POTS Platform	Parity with VZ Retail	3.05739	3.16666	453	42	1385	133		3.90385	-0.3577
NH	1-Mar-08	PR-1-04-2100	Average Interval Offered - Dispatch six (6) to nine (9) Lines	Resale POTS	Parity with VZ Retail	8	4	5	3	40	12		6.04152	SS
NH	1-Mar-08	PR-1-04-3112	Average Interval Offered - Dispatch six (6) to nine (9) Lines	UNE POTS Loop	Parity with VZ Retail	8	1	5	2	40	2		6.04152	SS
NH	1-Mar-08	PR-1-04-3140	Average Interval Offered - Dispatch six (6) to nine (9) Lines	UNE POTS Platform	Parity with VZ Retail	8	NA	5		40			6.04152	
NH	1-Mar-08	PR-1-05-2100	Average Interval Offered - Dispatch (>= 10 Lines)	Resale POTS	Parity with VZ Retail	12.83333	200	6	1	77	200		6.96897	SS
NH	1-Mar-08	PR-1-05-3112	Average Interval Offered - Dispatch (>= 10 Lines)	UNE POTS Loop	Parity with VZ Retail	12.83333	NA	6		77			6.96897	

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NH	1-Mar-08	PR-1-05-3140	Average Interval Offered - Dispatch (>= 10 Lines)	UNE POTS Platform	Parity with VZ Retail	12.83333	2.5	6	6	77	15		6.96897	SS
NH	1-Mar-08	PR-1-06-2210	Average Interval Offered - Specials DS0	Resale DS0	Parity with VZ Retail	11	5.5	16	2	176	11		2.44948	SS
NH	1-Mar-08	PR-1-06-3210	Average Interval Offered - Specials DS0	UNE DS0	Parity with VZ Retail	11	NA	16		176			2.44948	
NH	1-Mar-08	PR-1-07-2211	Average Interval Offered - Specials DS1	Resale DS1	Parity with VZ Retail	13.32258	NA	31		413			11.46992	
NH	1-Mar-08	PR-1-07-3211	Average Interval Offered - Specials DS1	UNE DS1	Parity with VZ Retail	13.32258	8.27906	31	43	413	356		11.46992	2.78
NH	1-Mar-08	PR-1-08-2213	Average Interval Offered - Specials DS3	Resale DS3	Parity with VZ Retail	44	NA	1		44			0	
NH	1-Mar-08	PR-1-08-3213	Average Interval Offered - Specials DS3	UNE DS3	Parity with VZ Retail	44	NA	1		44			0	
NH	1-Mar-08	PR-1-09-3511	Average Interval Offered - Total	UNE EEL Backbone	No Standard		NA							
NH	1-Mar-08	PR-1-09-3512	Average Interval Offered - Total	UNE EEL Loop	No Standard		8.625		8		69			
NH	1-Mar-08	PR-1-09-3530	Average Interval Offered - Total	UNE IOF	No Standard		15		1		15			
	1-Mar-08	PR-1-09-5020	Average Interval Offered - Total	Interconnection Trunks ((CLEC) <= 192 Trunks)	Parity with VZ Retail	NA	NA							
	1-Mar-08	PR-1-09-5030	Average Interval Offered - Total	Interconnection Trunks ((CLEC) > 192 and Unforecasted Trunks)	Parity with VZ Retail	17.5	13.75	2	8	35	110		3.53553	SS
	1-Mar-08	PR-1-12-2103	Average Interval Offered - Disconnects	Resale POTS/Complex	Parity with VZ Retail	2.63458	3.88679	4354	53	11471	206		5.31047	-1.6083
	1-Mar-08	PR-1-12-2200	Average Interval Offered - Disconnects	Resale Specials	Parity with VZ Retail	9.81012	NA	237		2325			5.87527	
	1-Mar-08	PR-1-12-3133	Average Interval Offered - Disconnects	UNE POTS & Complex	Parity with VZ Retail	2.63458	4.12569	4354	1074	11471	4431		5.31047	-5
	1-Mar-08	PR-1-12-3200	Average Interval Offered - Disconnects	UNE Specials	Parity with VZ Retail	9.81012	5.8409	237	44	2325	257		5.87527	5
	1-Mar-08	PR-1-13-3525	Average Interval Offered - Hot Cuts - No Dispatch	UNE POTS Loop - Batch Hot Cut (all line size)	No Standard		NA							
	1-Mar-08	PR-1-13-3529	Average Interval Offered - Hot Cuts - No Dispatch	UNE POTS Loop - Basic Hot Cut (21 lines and greater)	No Standard		NA							
	1-Mar-08	PR-3-01-2100	% Completed in one (1) Day one (1) to five (5) Lines - No Dispatch	Resale POTS	Parity with VZ Retail	81.146	69.565	4535	23	3680	16			-1.1382
	1-Mar-08	PR-3-01-3140	% Completed in one (1) Day one (1) to five (5) Lines - No Dispatch	UNE POTS Platform	Parity with VZ Retail	81.146	89.054	4535	201	3680	179			3.0882
	1-Mar-08	PR-3-03-3343	% Completed in three (3) Days one (1) to five (5) Lines - No Dispatch	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	99.873	100	790	9	789	9			5
	1-Mar-08	PR-3-03-3343a	% Completed in three (3) Days one (1) to five (5) Lines - No Dispatch	UNE 2-Wire xDSL - Line Sharing	95% within the lesser of three (3) business days		100		9		9			
	1-Mar-08	PR-3-03-3345	% Completed in three (3) Days one (1) to five (5) Lines - No Dispatch	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	99.873	100	790	4	789	4		SS	
	1-Mar-08	PR-3-03-3345a	% Completed in three (3) Days one (1) to five (5) Lines - No Dispatch	UNE 2-Wire xDSL - Line Splitting	95% within the lesser of three (3) business days		100		4		4			
	1-Mar-08	PR-3-06-2100	% Completed in three (3) Days one (1) to five (5) Lines - Dispatch	Resale POTS	Parity with VZ Retail	78.666	88.888	300	9	236	8			1.1971
	1-Mar-08	PR-3-06-3113	% Completed in three (3) Days one (1) to five (5) Lines - Dispatch	UNE POTS Loop New	Parity with VZ Retail	78.666	81.481	300	27	236	22			0.5609
	1-Mar-08	PR-3-06-3140	% Completed in three (3) Days one (1) to five (5) Lines - Dispatch	UNE POTS Platform	Parity with VZ Retail	78.666	93.939	300	33	236	31			2.6052
NH	1-Mar-08	PR-3-08-3534	% Completed in five (5) days - No Dispatch	UNE Basic Hot Cut Loops (1-10 lines)	95%		NA							
NH	1-Mar-08	PR-3-09-2100	% Completed in five (5) Days one (1) to five (5) Lines - Dispatch	Resale POTS	Parity with VZ Retail	93.666	88.888	300	9	281	8			-0.1083
NH	1-Mar-08	PR-3-09-3113	% Completed in five (5) Days one (1) to five (5) Lines - Dispatch	UNE POTS Loop New	Parity with VZ Retail	93.666	96.296	300	27	281	26			0.9583
NH	1-Mar-08	PR-3-09-3140	% Completed in five (5) Days one (1) to five (5) Lines - Dispatch	UNE POTS Platform	Parity with VZ Retail	93.666	100	300	33	281	33			5
NH	1-Mar-08	PR-3-10-3341	% Completed in six (6) Days one (1) to five (5) Lines - Total	UNE 2-Wire Digital Loops	Parity with VZ Retail	50	100	2	5	1	5		SS	
	1-Mar-08	PR-3-10-3342	% Completed in six (6) Days one (1) to five (5) Lines - Total	UNE 2-Wire xDSL Loops	95%		98.63		73		72			

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NH	1-Mar-08	PR-3-11-3528	% Completed in 15 Business Days	UNE POTS Loop Basic Hot Cut (11 to 20 lines)	95%	NA							
NH	1-Mar-08	PR-3-12-3531	% Completed in 15 Business Days	UNE POTS Loop Large Job Hot Cut (1-5 lines)	No Standard	NA							
NH	1-Mar-08	PR-3-12-3532	% Completed in 15 Business Days	UNE POTS Loop Large Job Hot Cut (6 or more lines)	No Standard	NA							
NH	1-Mar-08	PR-3-13-3531	% Completed in 26 Business Days	UNE POTS Loop Large Job Hot Cut (1-5 lines)	98%	NA							
NH	1-Mar-08	PR-3-13-3532	% Completed in 26 Business Days	UNE POTS Loop Large Job Hot Cut (6 or more lines)	98%	NA							
NH	1-Mar-08	PR-4-01-2210	% Missed Appointment - Verizon - Total	Resale Specials DS0	Parity with VZ Retail	26.315	0	19	2	0			SS
NH	1-Mar-08	PR-4-01-2211	% Missed Appointment - Verizon - Total	Resale Specials DS1	Parity with VZ Retail	22.222	NA	27	6				
NH	1-Mar-08	PR-4-01-2213	% Missed Appointment - Verizon - Total	Resale Specials DS3 / Resale Specials (Non DS3), Non DS1 & Non	Parity with VZ Retail	0	NA	1	0				
NH	1-Mar-08	PR-4-01-3211	% Missed Appointment - Verizon - Total	DS0, Non DS1 & Non	Parity with VZ Retail	26.315	NA	19	5				
NH	1-Mar-08	PR-4-01-3210	% Missed Appointment - Verizon - Total	UNE Specials DS0	Parity with VZ Retail	22.222	19.354	27	6	12			0.6101
NH	1-Mar-08	PR-4-01-3213	% Missed Appointment - Verizon - Total	UNE Specials DS1	Parity with VZ Retail	0	NA	1	0				
NH	1-Mar-08	PR-4-01-2214	% Missed Appointment - Verizon - Total	UNE Specials DS3	Parity with VZ Retail	NA							
NH	1-Mar-08	PR-4-01-3214	% Missed Appointment - Verizon - Total	UNE Specials (Non DS3)	Parity with VZ Retail	22.222	0	27	13	6			
NH	1-Mar-08	PR-4-01-3510	% Missed Appointment - Verizon - Total	DS3), Non DS1 & Non	Parity with VZ Retail	0	25	4	4	0	1		
NH	1-Mar-08	PR-4-01-3530	% Missed Appointment - Verizon - Total	DS0, Non DS1 & Non DS3)	Parity with VZ Retail	NA	4.25	136	4	374	17		SS
NH	1-Mar-08	PR-4-02-2100	Average Delay Days - Total	Resale Specials	Parity with VZ Retail	7.90909	NA	136	11	87		9.42819	SS
NH	1-Mar-08	PR-4-02-2200	Average Delay Days - Total	Resale Specials	Parity with VZ Retail	7.90909	1.33333	136	6	374	8	5.46876	
NH	1-Mar-08	PR-4-02-2341	Average Delay Days - Total	Services	Parity with VZ Retail	2.75	8.91666	11	12	87	107	9.42819	
NH	1-Mar-08	PR-4-02-3100	Average Delay Days - Total	UNE POTS	Parity with VZ Retail	1	1	1			0		
NH	1-Mar-08	PR-4-02-3200	Average Delay Days - Total	Loops	Parity with VZ Retail	1		1				0	
NH	1-Mar-08	PR-4-02-3341	Average Delay Days - Total	UNE 2-Wire xDSL Services	Parity with VZ Retail	10.2	2	5	1	2		10.89495	SS
NH	1-Mar-08	PR-4-02-3342	Average Delay Days - Total	UNE 2-Wire xDSL Loops	Parity with VAD/DSNO and Retail Line Sharing	1.9423	52	52	101			2.0138	
NH	1-Mar-08	PR-4-02-3343	Average Delay Days - Total	Line Sharing	Parity with VAD/DSNO and Retail Line Sharing	1.9423	52	52	101			2.0138	
NH	1-Mar-08	PR-4-02-3345	Average Delay Days - Total	Line Splitting	Parity with VZ Retail								
NH	1-Mar-08	PR-4-02-3510	Average Delay Days - Total	UNE EEL	Parity with VZ Retail	1.9423	6	52	6	36	18	8.55569	
NH	1-Mar-08	PR-4-02-3530	Average Delay Days - Total	UNE IOF	Parity with VZ Retail								
NH	1-Mar-08	PR-4-02-5000	Average Delay Days - Total	Interconnection Trunks (CLEC)	None: Analysis Only	NA	5	1	1	5			
NH	1-Mar-08	PR-4-03-2100	% Missed Appointment - Customer	Resale 2-Wire Digital Services	No Standard	NA	5.263		95	5	5		
NH	1-Mar-08	PR-4-03-2200	% Missed Appointment - Customer	Resale POTS	No Standard		0	2	2	0			
NH	1-Mar-08	PR-4-03-3100	% Missed Appointment - Customer	Resale Specials	No Standard		0						
NH	1-Mar-08	PR-4-03-3200	% Missed Appointment - Customer	UNE POTS	No Standard		2.26	752	101	17			
NH	1-Mar-08	PR-4-03-3341	% Missed Appointment - Customer	UNE Specials	No Standard		27.272	66	36	18			
NH	1-Mar-08	PR-4-03-3342	% Missed Appointment - Customer	UNE 2-Wire Digital Services	No Standard		0	6					
NH	1-Mar-08	PR-4-03-3343	% Missed Appointment - Customer	UNE 2-Wire xDSL - Loops	No Standard		10.576	104	11				
NH	1-Mar-08	PR-4-03-3343	% Missed Appointment - Customer	UNE 2-Wire xDSL - Line Sharing	No Standard		0	12	0				

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	1-Mar-08	PR-4-03-3345	% Missed Appointment - Customer	UNE 2-Wire xDSL - Line Splitting	No Standard		0		6		0			
	1-Mar-08	PR-4-03-3510	% Missed Appointment - Customer	UNE EEL	No Standard		23.076		13		3			
	1-Mar-08	PR-4-03-3530	% Missed Appointment - Customer	UNE IOF	No Standard		0		4		0			
	1-Mar-08	PR-4-03-5000	% Missed Appointment - Customer	Interconnection Trunks (CLEC)	No Standard		59.337		1660		985			
	1-Mar-08	PR-4-04-2100	% Missed Appointment - Verizon - Dispatch	Resale POTS	Parity with VZ Retail	9.072	13.333	1455	30	132	4			-0.5457
	1-Mar-08	PR-4-04-2341	% Missed Appointment - Verizon - Dispatch	Resale 2-Wire Digital Services	Parity with VZ Retail	50	0	2	1	1	0		SS	
	1-Mar-08	PR-4-04-3113	% Missed Appointment - Verizon - Dispatch	UNE POTS Loop New	Parity with VZ Retail	9.072	0.813	1455	123	132				4.2155
	1-Mar-08	PR-4-04-3140	% Missed Appointment - Verizon - Dispatch	UNE POTS Platform	Parity with VZ Retail	9.072	5.333	1455	75	132				1.3718
	1-Mar-08	PR-4-04-3341	% Missed Appointment - Verizon - Dispatch	UNE 2-Wire Digital Services	Parity with VZ Retail	50	0	2	5	1	0		SS	
	1-Mar-08	PR-4-04-3343	% Missed Appointment - Verizon - Dispatch	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	5.417	0	646	1	35	0		SS	
	1-Mar-08	PR-4-04-3345	% Missed Appointment - Verizon - Dispatch	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	5.417 NA		646		35				
	1-Mar-08	PR-4-05-2100	% Missed Appointment - Verizon - No Dispatch	Resale POTS	Parity with VZ Retail	0.045	0	8754	65	4	0			
	1-Mar-08	PR-4-05-2341	% Missed Appointment - Verizon - No Dispatch	Resale 2-Wire Digital Services	Parity with VZ Retail	0	0	5	1	0	0		SS	
	1-Mar-08	PR-4-05-3113	% Missed Appointment - Verizon - No Dispatch	UNE POTS Loop New	Parity with VZ Retail	0.045	0	8754	7	4	0			5
	1-Mar-08	PR-4-05-3140	% Missed Appointment - Verizon - No Dispatch	UNE POTS Platform	Parity with VZ Retail	0.045	0.183	8754	546	4				-0.64
	1-Mar-08	PR-4-05-3341	% Missed Appointment - Verizon - No Dispatch	UNE 2-Wire Digital Services	Parity with VZ Retail	0	0	5	1	0	0		SS	
	1-Mar-08	PR-4-05-3343	% Missed Appointment - Verizon - No Dispatch	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	0.738	0	1355	11	10	0			5
	1-Mar-08	PR-4-05-3345	% Missed Appointment - Verizon - No Dispatch	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	0.738	0	1355	6	10	0			5
	1-Mar-08	PR-4-07-3540	% On Time Performance - LNP Only	UNE LNP	95% on time		99.964		2801		2800			
	1-Mar-08	PR-4-08-2200	% Missed Appointment - Customer - Due to Late Order Confirmation	Resale Specials	No Standard		0		2		0			
	1-Mar-08	PR-4-08-2341	% Missed Appointment - Customer - Due to Late Order Confirmation	Resale 2-Wire Digital Services	No Standard		0		2		0			
	1-Mar-08	PR-4-08-3200	% Missed Appointment - Customer - Due to Late Order Confirmation	UNE Specials	No Standard		0		79		0			
	1-Mar-08	PR-4-08-3341	% Missed Appointment - Customer - Due to Late Order Confirmation	UNE 2-Wire Digital Services	No Standard		0		6		0			
	1-Mar-08	PR-4-08-3342	% Missed Appointment - Customer - Due to Late Order Confirmation	UNE 2-Wire xDSL Loops	No Standard		0		104		0			
	1-Mar-08	PR-4-14-3342	% Completed On Time - 2-Wire xDSL	UNE 2-Wire xDSL Loops	95% on time		100		85		85			
	1-Mar-08	PR-4-15-5000	% On Time Provisioning - Trunks	Interconnection Trunks (CLEC)	95% on time		100		1660		1660			
	1-Mar-08	PR-5-01-2100	% Missed Appointment - Verizon - Facilities	Resale POTS	Parity with VZ Retail	1.374	10	1455	30	20	3			-2.325
	1-Mar-08	PR-5-01-2200	% Missed Appointment - Verizon - Facilities	Resale Specials	Parity with VZ Retail	8.333	0	36	1	3	0		SS	
	1-Mar-08	PR-5-01-2341	% Missed Appointment - Verizon - Facilities	Resale 2-Wire Digital Services	Parity with VZ Retail	0	0	2	1	0	0		SS	
	1-Mar-08	PR-5-01-3112	% Missed Appointment - Verizon - Facilities	UNE POTS Loop	Parity with VZ Retail	1.374	0	1455	123	20	0			5
	1-Mar-08	PR-5-01-3140	% Missed Appointment - Verizon - Facilities	UNE POTS Platform	Parity with VZ Retail	1.374	0	1455	75	20	0			5
	1-Mar-08	PR-5-01-3200	% Missed Appointment - Verizon - Facilities	UNE Specials	Parity with VZ Retail	8.333	2.666	36	75	3	2			1.7815
	1-Mar-08	PR-5-01-3341	% Missed Appointment - Verizon - Facilities	UNE 2-Wire Digital Services	Parity with VZ Retail	0	0	2	5	0	0		SS	
	1-Mar-08	PR-5-01-3342	% Missed Appointment - Verizon - Facilities	UNE 2-Wire xDSL Loops	Parity with VADI/DSNO and Retail Line Sharing	1.071	1	653	100	7				0.4732
	1-Mar-08	PR-5-01-3343	% Missed Appointment - Verizon - Facilities	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing								SS	

STATE	METRIC_MO	METRIC_ID	METRIC_DESC	PRODUCT_DESC	STANDARD	VZ_PERF	CLEC_PERF	VZ_DEN	CLEC_DEN	VZ_NUM	CLEC_NUM	DIFFERENCE	STANDARD_DEV	Z_SCORE
NH	1-Mar-08	PR-6-02-3525	% Installation Troubles reported within seven (7) Days	UNE Loop - Batch Hot Cut (all line size)	No Standard	2%	NA							
NH	1-Mar-08	PR-6-03-2100	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	Resale POTS	No Standard		5.045		218		11			
NH	1-Mar-08	PR-6-03-2200	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	Resale Specials Resale 2-Wire Digital Services	No Standard		42.857		7		3			
NH	1-Mar-08	PR-6-03-2341	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	Resale Specials Resale 2-Wire Digital Services	No Standard		50		4		2			
NH	1-Mar-08	PR-6-03-3112	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE POTS Loop	No Standard		6.081		592		36			
NH	1-Mar-08	PR-6-03-3140	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE POTS Platform	No Standard		1.065		1032		11			
NH	1-Mar-08	PR-6-03-3200	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE POTS Loop	No Standard		5.063		79		4			
NH	1-Mar-08	PR-6-03-3341	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE 2-Wire xDSL Services	No Standard		33.333		6		2			
NH	1-Mar-08	PR-6-03-3342	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	Loops UNE 2-Wire xDSL -	No Standard		16.666		114		19			
NH	1-Mar-08	PR-6-03-3343	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	Line Sharing UNE 2-Wire xDSL -	No Standard		0		17		0			
NH	1-Mar-08	PR-6-03-3345	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	Line Splitting	No Standard		0		6		0			
NH	1-Mar-08	PR-6-03-5000	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	Line Interconnection Trunks (CLEC)	No Standard		0		1660		0			
NH	1-Mar-08	PR-8-01-2100	Percent Open Orders in a Hold Status > 30 Days	Resale POTS	Parity with Verizon Retail	0.303	0	10209	95	31	0		SS	5
NH	1-Mar-08	PR-8-01-2200	Percent Open Orders in a Hold Status > 30 Days	Resale Specials Resale 2-Wire Digital Services	Parity with Verizon Retail	0	0	47	2	0	0			5
NH	1-Mar-08	PR-8-01-3100	Percent Open Orders in a Hold Status > 30 Days	UNE POTS	Parity with Verizon Retail	0.303	0	10209	752	31	0		SS	5
NH	1-Mar-08	PR-8-01-3200	Percent Open Orders in a Hold Status > 30 Days	UNE Specials UNE 2-Wire Digital	Parity with Verizon Retail	0	0	47	62	0	0		SS	5
NH	1-Mar-08	PR-8-01-3341	Percent Open Orders in a Hold Status > 30 Days	UNE 2-Wire xDSL Services	Parity with Verizon Retail	0	0	7	6	0	0			5
NH	1-Mar-08	PR-8-01-3342	Percent Open Orders in a Hold Status > 30 Days	Loops UNE 2-Wire xDSL -	Parity with Verizon Retail Line Sharing	0	0.961	19	104	0	1			1.0174
NH	1-Mar-08	PR-8-01-3343	Percent Open Orders in a Hold Status > 30 Days	Line Sharing UNE 2-Wire xDSL -	Parity with VADI/DSNO and Retail Line Sharing	0.099	0	2008	12	2	0			5
NH	1-Mar-08	PR-8-01-3345	Percent Open Orders in a Hold Status > 30 Days	Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	0.059	0	2008	6	2	0			5
NH	1-Mar-08	PR-8-01-3510	Percent Open Orders in a Hold Status > 30 Days	UNE EEL	Parity with Verizon Retail	0	0	27	13	0	0			5
NH	1-Mar-08	PR-8-01-3530	Percent Open Orders in a Hold Status > 30 Days	UNE IOF Interconnection Trunks (CLEC)	Parity with Verizon Retail	0	0	1	4	0	0		SS	5
NH	1-Mar-08	PR-8-01-5000	Percent Open Orders in a Hold Status > 30 Days	Interconnection Trunks (CLEC)	Parity with Verizon Retail	25	0	8	19	2	0			5
NH	1-Mar-08	PR-8-02-2100	Percent Open Orders in a Hold Status > 90 Days	Resale POTS	Parity with Verizon Retail	0.225	0	10209	95	23	0		SS	5
NH	1-Mar-08	PR-8-02-2200	Percent Open Orders in a Hold Status > 90 Days	Resale Specials Resale 2-Wire Digital Services	Parity with Verizon Retail	0	0	47	2	0	0			5
NH	1-Mar-08	PR-8-02-2341	Percent Open Orders in a Hold Status > 90 Days	Resale Specials Resale 2-Wire Digital Services	Parity with Verizon Retail	0	0	7	2	0	0		SS	5
NH	1-Mar-08	PR-8-02-3100	Percent Open Orders in a Hold Status > 90 Days	UNE POTS	Parity with Verizon Retail	0.225	0	10209	752	23	0			5
NH	1-Mar-08	PR-8-02-3200	Percent Open Orders in a Hold Status > 90 Days	UNE Specials UNE 2-Wire Digital Services	Parity with Verizon Retail	0	0	47	62	0	0			5
NH	1-Mar-08	PR-8-02-3341	Percent Open Orders in a Hold Status > 90 Days	UNE Specials UNE 2-Wire Digital Services	Parity with Verizon Retail	0	0	7	6	0	0		SS	5

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NH	1-Mar-08	PR-8-02-3342	Percent Open Orders in a Hold Status > 90 Days	Loops UNE 2-Wire xDSL	Parity with Verizon Retail	0	0.961	19	104	0	1			1.0174
NH	1-Mar-08	PR-8-02-3343	Percent Open Orders in a Hold Status > 90 Days	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	0.099	0	2008	12	2	0			
NH	1-Mar-08	PR-8-02-3345	Percent Open Orders in a Hold Status > 90 Days	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	0.099	0	2008	6	2	0			
NH	1-Mar-08	PR-8-02-3510	Percent Open Orders in a Hold Status > 90 Days	UNE EEL	Parity with Verizon Retail	0	0	27	13	0	0			
NH	1-Mar-08	PR-8-02-3530	Percent Open Orders in a Hold Status > 90 Days	UNE IOF	Parity with Verizon Retail	0	0	1	4	0	0			SS
NH	1-Mar-08	PR-8-02-5000	Percent Open Orders in a Hold Status > 90 Days	Trunks (CLEC) Interconnection	Parity with Verizon Retail	0	0	8	19	0	0			5
NH	1-Mar-08	PR-9-01-3520	% On Time Performance - Hot Cut	UNE Loop - Basic Hot Cut (all line size)	95% Completed Within Window		100		106		106			
NH	1-Mar-08	PR-9-01-3523	% On Time Performance - Hot Cut	Hot Cut (all line size) UNE Loop - Large Job	95% Completed Within Window	NA								
NH	1-Mar-08	PR-9-01-3525	% On Time Performance - Hot Cut	UNE Loop - Batch Hot Cut Loop (all line size)	95% Completed Within Window	NA								
NH	1-Mar-08	PR-9-04-3525	% On Time Batch Due Date	Hot Cut UNE Loop - Batch	95% within six business days	NA								
NH	1-Mar-08	PR-9-08-3533	Average Duration of Hot Cut Installation Troubles	UNE POTS - Loop - Hot Cut Total	Parity with Verizon Retail	20.82853	9.74444	118	3	147466	1754		19.09745	SS
NH	1-Mar-08	MR-1-01-6050	Average Response Time - Create Trouble	LSI-TA	Parity with Retail plus not more than four (4) seconds	8.34838	3.83355		1015		3891.056	-4.51483		
NH	1-Mar-08	MR-1-02-6050	Average Response Time - Status Trouble	LSI-TA	Parity with Retail plus not more than four (4) seconds	7.13719	2.01442		356		717.135	-5.12277		
NH	1-Mar-08	MR-1-03-6050	Average Response Time - Modify Trouble	LSI-TA	Parity with Retail plus not more than four (4) seconds	7.85379	2.18395		44		96.094	-5.66984		
NH	1-Mar-08	MR-1-04-6050	Average Response Time - Request Cancellation of Trouble	LSI-TA	Parity with Retail plus not more than four (4) seconds	8.30416	NA							
NH	1-Mar-08	MR-1-05-6050	Average Response Time - Trouble Report History (by TN/Circuit)	LSI-TA	Parity with Retail plus not more than four (4) seconds	8.17719	4.08429		479		1956.375	-4.0929		
NH	1-Mar-08	MR-1-06-6050	Average Response Time - Test Trouble (POTS Only)	LSI-TA	Parity with Retail plus not more than four (4) seconds	67.12953	54.46885		2664		145105.03	-12.66068		
NH	1-Mar-08	MR-1-07-6060	% On-Time Ticket Closure on Bonded Open Tickets by Verizon.	EBTA	98% on-time	99.604		1518		1512				-5
NH	1-Mar-08	MR-1-07-6095	% On-Time Ticket Closure on Bonded Open Tickets by Verizon.	TAXI	98% on-time		98.679		3939		3887			-5
NH	1-Mar-08	MR-1-08-6060	% On-Time - Create Trouble	TAXI	95% within 2 minutes		100		1626		1626			
NH	1-Mar-08	MR-1-08-6095	% On-Time - Create Trouble	EBTA	95% within 2 minutes		100		4040		4040			
NH	1-Mar-08	MR-1-09-6060	% On-Time - Status Trouble	TAXI	95% within 2 minutes		100		352		352			
NH	1-Mar-08	MR-1-09-6095	% On-Time - Status Trouble	EBTA	95% within 2 minutes		NA							
NH	1-Mar-08	MR-1-10-6060	% On-Time - Modify Trouble	TAXI	95% within 2 minutes		100		197		197			
NH	1-Mar-08	MR-1-10-6095	% On-Time - Modify Trouble	EBTA	95% within 2 minutes		100		1660		1660			
NH	1-Mar-08	MR-1-11-6060	% On-Time - Request Cancellation of Trouble	TAXI	95% within 2 minutes		NA							
NH	1-Mar-08	MR-1-11-6095	% On-Time - Request Cancellation of Trouble	EBTA	95% within 2 minutes		100		22		22			
NH	1-Mar-08	MR-1-12-6060	% On-Time - Test Trouble (POTS Only)	TAXI	95% within 2 minutes		100		1959		1959			
NH	1-Mar-08	MR-1-12-6095	% On-Time - Test Trouble (POTS Only)	EBTA	95% within 2 minutes		97.396		1229		1197			
NH	1-Mar-08	MR-2-01-2200	Network Trouble Report Rate	Resale Specials UNE Specials	Parity with Verizon Retail	0.243	0.453	32012	661	78	3			-0.7535
NH	1-Mar-08	MR-2-01-3200	Network Trouble Report Rate	Trunks (CLEC) Interconnection	Parity with Verizon Retail	0.243	1.311	32012	4497	78	59			-5
NH	1-Mar-08	MR-2-01-5000	Network Trouble Report Rate	Resale POTS Resale 2-Wire Digital Services	Parity with Verizon Retail	0.921	0	451894	49395	0	0			5
NH	1-Mar-08	MR-2-02-2100	Network Trouble Report Rate	Resale POTS Resale 2-Wire Digital Services	Parity with Verizon Retail	0.921	0.396	451894	9074	4162	36			5
NH	1-Mar-08	MR-2-02-2341	Network Trouble Report Rate - Loop	Resale 2-Wire Digital Services	Parity with Verizon Retail	0.447	1.081	1787	185	8	2			-0.7067
NH	1-Mar-08	MR-2-02-3112	Network Trouble Report Rate - Loop	UNE POTS Loop	Parity with Verizon Retail	0.921	0.873	451894	38334	4162	335			0.9563
NH	1-Mar-08	MR-2-02-3140	Network Trouble Report Rate - Loop	UNE POTS Platform	Parity with Verizon Retail	0.921	0.749	451894	27339	4162	205			3.0033

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NH	1-Mar-08	PR-5-01-3345	% Missed Appointment - Verizon - Facilities	UNE 2-Wire xDSL - Line Splitting Interconnection	Parity with VADI/DSNO and Retail Line Sharing	1.071	NA	653	7	7				
NH	1-Mar-08	PR-5-01-5000	% Missed Appointment - Verizon - Facilities	Trunks (CLEC)	Parity with VZ Retail	0	0	532	1612	0	0			5
NH	1-Mar-08	PR-5-02-2100	% Orders Held for Facilities > 15 Days	Resale POTS	Parity with VZ Retail	0.412	0	1455	30	6	0			5
NH	1-Mar-08	PR-5-02-2200	% Orders Held for Facilities > 15 Days	Resale 2-Wire Digital Services	Parity with VZ Retail	0	0	36	1	0	0			SS
NH	1-Mar-08	PR-5-02-2341	% Orders Held for Facilities > 15 Days	UNE POTS Loop	Parity with VZ Retail	0	0	2	1	0	0			SS
NH	1-Mar-08	PR-5-02-3112	% Orders Held for Facilities > 15 Days	UNE POTS Loop	Parity with VZ Retail	0.412	0	1455	123	6	0			SS
NH	1-Mar-08	PR-5-02-3140	% Orders Held for Facilities > 15 Days	UNE POTS Platform	Parity with VZ Retail	0.412	0	1455	75	6	0			5
NH	1-Mar-08	PR-5-02-3200	% Orders Held for Facilities > 15 Days	UNE Specials / UNE 2-Wire Digital	Parity with VZ Retail	0	0	36	75	0	0			5
NH	1-Mar-08	PR-5-02-3345	% Orders Held for Facilities > 15 Days	UNE 2-Wire xDSL - Line Splitting Interconnection	Parity with VADI/DSNO and Retail Line Sharing	0	0	653	1	1	0			SS
NH	1-Mar-08	PR-5-02-3343	% Orders Held for Facilities > 15 Days	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	0.153	0	653	1	1	0			SS
NH	1-Mar-08	PR-5-02-3342	% Orders Held for Facilities > 15 Days	UNE 2-Wire xDSL - Loops	Parity with VADI/DSNO and Retail Line Sharing	0.153	0	653	100	1	0			5
NH	1-Mar-08	PR-5-02-3341	% Orders Held for Facilities > 15 Days	UNE 2-Wire xDSL - Services	Parity with VADI/DSNO and Retail Line Sharing	0	0	5		0	0			SS
NH	1-Mar-08	PR-5-03-5000	% Orders Held for Facilities > 60 Days	Trunks (CLEC)	Parity with VZ Retail	0	0	532	1612	0	0			5
NH	1-Mar-08	PR-5-04-5000	% Orders Held for Facilities > 15 Days	Trunks (CLEC) Interconnection	Parity with VZ Retail	0	0	532	1612	0	0			5
NH	1-Mar-08	PR-5-04-3112	% Orders Cancelled (> five (5) days) after Due Date Due to Facilities	UNE POTS Loop	No Standard		0		121		0			SS
NH	1-Mar-08	PR-5-04-3200	% Orders Cancelled (> five (5) days) after Due Date Due to Facilities	UNE Specials	No Standard		0		65		0			
NH	1-Mar-08	PR-5-04-3341	% Orders Cancelled (> five (5) days) after Due Date Due to Facilities	UNE 2-Wire xDSL - Services	No Standard		0		6		0			
NH	1-Mar-08	PR-5-04-3342	% Orders Cancelled (> five (5) days) after Due Date Due to Facilities	UNE 2-Wire xDSL - Loops	No Standard		0		91		0			
NH	1-Mar-08	PR-6-01-2100	% Installation Troubles reported within 30 Days	Resale POTS	Parity with VZ Retail for Found Troubles	4.653	2.293	8724	218	406	5			1.9594
NH	1-Mar-08	PR-6-01-2200	% Installation Troubles reported within 30 Days	Resale 2-Wire Digital Services	Parity with VZ Retail for Found Troubles	0	0	81	7	0	0			5
NH	1-Mar-08	PR-6-01-2341	% Installation Troubles reported within 30 Days	UNE POTS - Loop - New	Parity with VZ Retail for Found Troubles	3.03	0	33	4	1	0			SS
NH	1-Mar-08	PR-6-01-3113	% Installation Troubles reported within 30 Days	UNE POTS Platform	Parity with VZ Retail for Found Troubles	6.241	6.574	2195	289	137	19			-0.119
NH	1-Mar-08	PR-6-01-3140	% Installation Troubles reported within 30 Days	UNE POTS Platform	Parity with VZ Retail for Found Troubles	4.653	2.422	8724	1032	406	25			3.6369
NH	1-Mar-08	PR-6-01-3200	% Installation Troubles reported within 30 Days	UNE Specials / UNE 2-Wire Digital Services	Parity with VZ Retail for Found Troubles	0	2.531	81	79	0	2			-0.6992
NH	1-Mar-08	PR-6-01-3341	% Installation Troubles reported within 30 Days	UNE 2-Wire xDSL - Services	Parity with VZ Retail for Found Troubles	6.241	16.666	2195	6	137	1			-0.4614
NH	1-Mar-08	PR-6-01-3342	% Installation Troubles reported within 30 Days	UNE 2-Wire xDSL - Loops	Parity with VADI/DSNO and Retail Line Sharing	6.241	7.894	2195	114	137	9			-0.548
NH	1-Mar-08	PR-6-01-3343	% Installation Troubles reported within 30 Days	UNE 2-Wire xDSL - Line Sharing	Retail Line Sharing	3.31	0	2024	17	67	0			5
NH	1-Mar-08	PR-6-01-3345	% Installation Troubles reported within 30 Days	UNE 2-Wire xDSL - Line Splitting Interconnection	Parity with VADI/DSNO and Retail Line Sharing	3.31	0	2024	6	67	0			5
NH	1-Mar-08	PR-6-01-5000	% Installation Troubles reported within 30 Days	Trunks (CLEC)	Parity with VZ Retail for Found Troubles	0	0	532	1660	0	0			5
NH	1-Mar-08	PR-6-02-3520	% Installation Troubles reported within seven (7) Days	UNE Loop Basic Hot Cut (all line size)	2%		1.098		273		3			5
NH	1-Mar-08	PR-6-02-3523	% Installation Troubles reported within seven (7) Days	UNE Loop - Large Job Hot Cut (all line size)	2%		NA							

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NH	1-Mar-08	MR-2-02-3341	Network Trouble Report Rate - Loop	UNE 2-Wire Digital	Parity with Verizon Retail	0.919	0.885	453681	903	4170	8			0.2249
NH	1-Mar-08	MR-2-02-3342	Network Trouble Report Rate - Loop	Loops UNE 2-Wire xDSL	Parity with Verizon Retail	0.919	0.545	453681	4764	4170	26			2.9726
NH	1-Mar-08	MR-2-02-3343	Network Trouble Report Rate - Loop	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	0.145	0	82447	1183	120	0			5
NH	1-Mar-08	MR-2-02-3345	Network Trouble Report Rate - Loop	Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	0.145	0	82447	57	120	0			5
NH	1-Mar-08	MR-2-02-2100	Network Trouble Report Rate - Loop	Resale POTS	Parity with Verizon Retail	0.036	0.022	451894	9074	166	2			1.0155
NH	1-Mar-08	MR-2-03-2341	Network Trouble Report Rate - Central Office	Services Resale 2-Wire Digital	Parity with Verizon Retail	0.111	0	1787	185	2	0			5
NH	1-Mar-08	MR-2-03-2100	Network Trouble Report Rate - Central Office	Resale POTS	Parity with Verizon Retail	0.016	0.028	451894	38334	73	11			-1.5325
NH	1-Mar-08	MR-2-03-3342	Network Trouble Report Rate - Central Office	Loops UNE 2-Wire xDSL	Parity with Verizon Retail	0.016	0.02	453681	4764	74	1			0.1085
NH	1-Mar-08	MR-2-03-3341	Network Trouble Report Rate - Central Office	UNE 2-Wire xDSL	Parity with Verizon Retail	0.016	0	453681	903	74	0			5
NH	1-Mar-08	MR-2-03-3140	Network Trouble Report Rate - Central Office	UNE POTS Platform UNE 2-Wire Digital	Parity with Verizon Retail	0.036	0.025	451894	27339	166	7			1.1212
NH	1-Mar-08	MR-2-03-3345	Network Trouble Report Rate - Central Office	Line Splitting	Retail Line Sharing	0.007	0	82447	57	6	0			5
NH	1-Mar-08	MR-2-03-3343	Network Trouble Report Rate - Central Office	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	0.007	0	82447	1183	6	0			5
NH	1-Mar-08	MR-2-04-2341	% Subsequent Reports	Services	No Standard		0		2		0			
NH	1-Mar-08	MR-2-04-3112	% Subsequent Reports	UNE POTS Loop	No Standard		34.345		527		181			
NH	1-Mar-08	MR-2-04-2100	% Subsequent Reports	Resale POTS	No Standard		28.301		53		15			
NH	1-Mar-08	MR-2-04-3343	% Subsequent Reports	UNE 2-Wire xDSL - Line Sharing	No Standard	NA								
NH	1-Mar-08	MR-2-04-3342	% Subsequent Reports	Loops UNE 2-Wire xDSL	No Standard		20		10		2			
NH	1-Mar-08	MR-2-04-3341	% Subsequent Reports	UNE 2-Wire xDSL	No Standard	NA								
NH	1-Mar-08	MR-2-04-3140	% Subsequent Reports	UNE POTS Platform UNE 2-Wire Digital	No Standard		17.509		257		45			
NH	1-Mar-08	MR-2-04-3345	% Subsequent Reports	Line Splitting	No Standard		20		45		9			
NH	1-Mar-08	MR-2-05-2341	% CPE/TOK/FOK Trouble Report Rate	Services Resale 2-Wire Digital	No Standard		2.702		185		5			
NH	1-Mar-08	MR-2-05-3112	% CPE/TOK/FOK Trouble Report Rate	UNE POTS Loop	No Standard		0.275		9074		25			
NH	1-Mar-08	MR-2-05-3140	% CPE/TOK/FOK Trouble Report Rate	UNE POTS Platform	No Standard		0.256		27339		70			
NH	1-Mar-08	MR-2-05-3200	% CPE/TOK/FOK Trouble Report Rate	UNE Specials	No Standard		1.4		4497		63			
NH	1-Mar-08	MR-2-05-2100	% CPE/TOK/FOK Trouble Report Rate	Resale POTS	No Standard		0.547		38334		210			
NH	1-Mar-08	MR-2-05-3342	% CPE/TOK/FOK Trouble Report Rate	Loops UNE 2-Wire xDSL	No Standard		1.196		4764		57			
NH	1-Mar-08	MR-2-05-3341	% CPE/TOK/FOK Trouble Report Rate	UNE 2-Wire xDSL	No Standard		0.885		903		8			
NH	1-Mar-08	MR-2-05-3343	% CPE/TOK/FOK Trouble Report Rate	UNE 2-Wire xDSL - Line Sharing	No Standard		0.084		1183		1			
NH	1-Mar-08	MR-2-05-3345	% CPE/TOK/FOK Trouble Report Rate	Line Splitting	No Standard		0.756		661		5			
NH	1-Mar-08	MR-3-01-2110	% Missed Repair Appointment - Loop	Resale POTS Business Resale POTS	Parity with VZ Retail	22.26	20.588	584	34	130	7			0.4102
NH	1-Mar-08	MR-3-01-2120	% Missed Repair Appointment - Loop	Residence Resale 2-Wire Digital	Parity with VZ Retail	12.839	0	3575	2	459	0			SS
NH	1-Mar-08	MR-3-01-2341	% Missed Repair Appointment - Loop	Services	Parity with VZ Retail	37.5	50	8	2	3	1			SS
NH	1-Mar-08	MR-3-01-3112	% Missed Repair Appointment - Loop	UNE POTS Loop	Parity with VZ Retail	14.151	5.373	4162	335	589	18			5
NH	1-Mar-08	MR-3-01-3144	% Missed Repair Appointment - Loop	UNE Platform Business	Parity with VZ Retail	22.26	29.292	584	99	130	29			-1.389

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NH	1-Mar-08	MR-3-01-3145	% Missed Repair Appointment - Loop	UNE Platform Residence	Parity with VZ Retail	12.839	10.377	3575	106	459	11			0.8899
NH	1-Mar-08	MR-3-01-3341	% Missed Repair Appointment - Loop	UNE 2-Wire Digital Loops	Parity with VZ Retail	14.196	0	4170	8	592	0			5
NH	1-Mar-08	MR-3-01-3342	% Missed Repair Appointment - Loop	UNE 2-Wire xDSL Loops	Parity with VZ Retail	14.196	0	4170	34	592	0			5
NH	1-Mar-08	MR-3-01-3343	% Missed Repair Appointment - Loop	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	3.804	NA	184		7				
NH	1-Mar-08	MR-3-01-3345	% Missed Repair Appointment - Loop	Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	3.804	NA	184		7				
NH	1-Mar-08	MR-3-02-2110	% Missed Repair Appointment - Central Office	Resale POTS Business	Parity with VZ Retail	23.076	50	39	2	9	1			SS
NH	1-Mar-08	MR-3-02-2120	% Missed Repair Appointment - Central Office	Resale POTS Residence	Parity with VZ Retail	9.448	NA	127		12				
NH	1-Mar-08	MR-3-02-2341	% Missed Repair Appointment - Central Office	Resale 2-Wire Digital Services	Parity with VZ Retail	0	NA	2		0				
NH	1-Mar-08	MR-3-02-3112	% Missed Repair Appointment - Central Office	UNE POTS Loop	Parity with VZ Retail	6.849	0	73	11	5	0			5
NH	1-Mar-08	MR-3-02-3144	% Missed Repair Appointment - Central Office	UNE Platform Business	Parity with VZ Retail	6.756	NA	74		5				
NH	1-Mar-08	MR-3-02-3342	% Missed Repair Appointment - Central Office	UNE 2-Wire xDSL Loops	Parity with VZ Retail	6.756	50	74	2	5	1			SS
NH	1-Mar-08	MR-3-02-3341	% Missed Repair Appointment - Central Office	UNE 2-Wire Digital Loops	Parity with VZ Retail	9.448	0	127	2	12	0			SS
NH	1-Mar-08	MR-3-02-3145	% Missed Repair Appointment - Central Office	UNE Platform Residence	Parity with VZ Retail	23.076	20	39	5	9	1			SS
NH	1-Mar-08	MR-3-02-3343	% Missed Repair Appointment - Central Office	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	11.111	NA	9		1				
NH	1-Mar-08	MR-3-02-3345	% Missed Repair Appointment - Central Office	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	11.111	NA	9		1				
NH	1-Mar-08	MR-3-02-3100	% Missed Repair Appointment - Central Office	Line Splitting	Parity with VADI/DSNO and Retail Line Sharing		12		25		3			
NH	1-Mar-08	MR-3-03-3345	% CPE/TOK/FOK - Missed Appointment	Line Splitting	No Standard		100		5		5			
NH	1-Mar-08	MR-3-03-3343	% CPE/TOK/FOK - Missed Appointment	UNE 2-Wire xDSL - Line Sharing	No Standard		2.38		210		5			
NH	1-Mar-08	MR-3-03-3342	% CPE/TOK/FOK - Missed Appointment	UNE 2-Wire xDSL Loops	No Standard		5.714		70		4			
NH	1-Mar-08	MR-3-03-3341	% CPE/TOK/FOK - Missed Appointment	UNE 2-Wire Digital Loops	No Standard		12.5		8		1			
NH	1-Mar-08	MR-3-03-3140	% CPE/TOK/FOK - Missed Appointment	UNE POTS Platform	No Standard		12.28		57		7			
NH	1-Mar-08	MR-3-03-3112	% CPE/TOK/FOK - Missed Appointment	UNE POTS Loop	No Standard		0		1		0			
NH	1-Mar-08	MR-3-03-2341	% CPE/TOK/FOK - Missed Appointment	Resale 2-Wire Digital Services	No Standard	NA								
NH	1-Mar-08	MR-3-03-2100	% CPE/TOK/FOK - Missed Appointment	Resale POTS	No Standard	NA								
NH	1-Mar-08	MR-4-01-2341	Mean Time To Repair - Total	Resale 2-Wire Digital Services (ISDN)	Parity with VZ Retail	13.75833	18.43333	10	2	8255	2212		13.21162	SS
NH	1-Mar-08	MR-4-01-3112	Mean Time To Repair - Total	UNE POTS Loop	Parity with VZ Retail	24.21169	9.76777	4235	346	6152192	202779		26.29169	5
NH	1-Mar-08	MR-4-01-3140	Mean Time To Repair - Total	UNE POTS Platform	Parity with VZ Retail	23.91831	18.2735	4328	212	6211108	232439		26.18525	3.7236
NH	1-Mar-08	MR-4-01-2216	Mean Time To Repair - Total	Resale Specials (Non DS0 & DS0)	Parity with VZ Retail	4.95952	2.90555	42	3	12498	523		3.11407	SS
NH	1-Mar-08	MR-4-01-2217	Mean Time To Repair - Total	Resale Specials (DS1 & DS3)	Parity with VZ Retail	4.69305	NA	36		10137			4.5991	
NH	1-Mar-08	MR-4-01-2100	Mean Time To Repair - Total	Resale POTS	Parity with VZ Retail	23.91831	12.84736	4328	38	6211108	29292		26.18525	3.6522
NH	1-Mar-08	MR-4-01-3216	Mean Time To Repair - Total	UNE Specials (Non DS0 & DS0)	Parity with VZ Retail	4.95952	NA	42		12498			3.11407	
NH	1-Mar-08	MR-4-01-3217	Mean Time To Repair - Total	UNE Specials (DS1 & DS3)	Parity with VZ Retail	4.69305	4.82881	36	59	10137	17094		4.59931	-0.1085
NH	1-Mar-08	MR-4-01-3341	Mean Time To Repair - Total	UNE 2-Wire Digital Loops	Parity with VZ Retail	24.1924	14.67916	4244	8	6160353	7046		26.27343	1.3033

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NH	1-Mar-08	MR-4-01-5000	Mean Time To Repair - Total	Trunks (CLEC) Interconnection	Parity with VZ Retail	NA	NA							
NH	1-Mar-08	MR-4-02-2110	Mean Time To Repair - Loop Trouble	Resale POTS Business Resale POTS	Parity with VZ Retail	13.567	12.6	584	34	475388	25704		16.55213	0.2388
NH	1-Mar-08	MR-4-02-2120	Mean Time To Repair - Loop Trouble	Residence Resale 2-Wire Digital	Parity with VZ Retail	26.2063	23.125	3575	2	5621252	2775		27.30382	SS
NH	1-Mar-08	MR-4-02-2341	Mean Time To Repair - Loop Trouble	Services Resale 2-Wire Digital	Parity with VZ Retail	16.84375	18.43333	8	2	8085	2212		13.03887	SS
NH	1-Mar-08	MR-4-02-3112	Mean Time To Repair - Loop Trouble	UNE POTS Loop UNE Platform	Parity with VZ Retail	24.43717	9.90437	4162	335	6102451	199078		26.4211	5
NH	1-Mar-08	MR-4-02-3144	Mean Time To Repair - Loop Trouble	Business UNE Platform	Parity with VZ Retail	13.567	14.66683	584	99	475388	87121		16.55213	-0.6607
NH	1-Mar-08	MR-4-02-3145	Mean Time To Repair - Loop Trouble	Residence UNE Platform	Parity with VZ Retail	26.2063	22.63789	3575	106	5621252	143977		27.30382	1.4546
NH	1-Mar-08	MR-4-02-3341	Mean Time To Repair - Loop Trouble	UNE 2-Wire Digital	Parity with VZ Retail	24.4226	14.67916	4170	8	6110536	7046		26.40323	1.3361
NH	1-Mar-08	MR-4-02-3342	Mean Time To Repair - Loop Trouble	UNE 2-Wire xDSL	Parity with VZ Retail	24.4226	14.45196	4170	34	6110536	29482		26.40323	2.979
NH	1-Mar-08	MR-4-02-3343	Mean Time To Repair - Loop Trouble	Line Sharing UNE 2-Wire xDSL -	Retail Line Sharing Parity with VADI/DSNO and	9.65099	NA	184		106547			22.9423	
NH	1-Mar-08	MR-4-02-3345	Mean Time To Repair - Loop Trouble	Line Splitting	Retail Line Sharing	9.65099	NA	184		106547			22.9423	
NH	1-Mar-08	MR-4-03-2110	Mean Time To Repair - Central Office Trouble	Resale POTS Business Resale POTS	Parity with VZ Retail	8.29786	6.775	39	2	19417	813		8.92501	SS
NH	1-Mar-08	MR-4-03-2120	Mean Time To Repair - Central Office Trouble	Residence Resale 2-Wire Digital	Parity with VZ Retail	11.71128	NA	127		89240			15.32893	
NH	1-Mar-08	MR-4-03-3112	Mean Time To Repair - Central Office Trouble	UNE POTS Loop UNE Platform	Parity with VZ Retail	11.35639	5.60757	73	11	49741	3701		11.66787	1.6771
NH	1-Mar-08	MR-4-03-2341	Mean Time To Repair - Central Office Trouble	Services UNE 2-Wire xDSL -	Parity with VZ Retail	1.41666	NA	2		170			0.21213	
NH	1-Mar-08	MR-4-03-3342	Mean Time To Repair - Central Office Trouble	Loops UNE 2-Wire xDSL	Parity with VZ Retail	11.22004	33.75833	74	2	49817	4051		11.64689	SS
NH	1-Mar-08	MR-4-03-3341	Mean Time To Repair - Central Office Trouble	Loops UNE 2-Wire xDSL	Parity with VZ Retail	11.22004	NA	74		49817			11.64689	
NH	1-Mar-08	MR-4-03-3145	Mean Time To Repair - Central Office Trouble	Residence UNE 2-Wire Digital	Parity with VZ Retail	11.71128	3.98333	127	2	89240	478		15.32893	SS
NH	1-Mar-08	MR-4-03-3144	Mean Time To Repair - Central Office Trouble	Business UNE Platform	Parity with VZ Retail	8.29786	2.87666	39	5	19417	863		8.92501	SS
NH	1-Mar-08	MR-4-03-3345	Mean Time To Repair - Central Office Trouble	Line Splitting Resale Specials (Non	Parity with VZ Retail	25.22592	86.842	9	38	13622	33		56.99793	3.1063
NH	1-Mar-08	MR-4-03-3343	Mean Time To Repair - Central Office Trouble	Line Sharing UNE 2-Wire xDSL - Retail Line Sharing	Parity with VADI/DSNO and	25.22592	NA	9		13622			56.99793	
NH	1-Mar-08	MR-4-04-2217	% Cleared (all troubles) within 24 Hours	Resale Specials (DS1 & DS3)	Parity with VZ Retail	97.222	NA	36		35				SS
NH	1-Mar-08	MR-4-04-2216	% Cleared (all troubles) within 24 Hours	Resale Specials (DS0 & DS0)	Parity with VZ Retail	100	100	42	3	42	3			SS
NH	1-Mar-08	MR-4-04-2341	% Cleared (all troubles) within 24 Hours	Services Resale 2-Wire Digital	Parity with VZ Retail	90	100	10	2	9	2			SS
NH	1-Mar-08	MR-4-04-3112	% Cleared (all troubles) within 24 Hours	UNE POTS Loop	Parity with VZ Retail	65.501	95.086	4235	346	2774	329			5
NH	1-Mar-08	MR-4-04-2100	% Cleared (all troubles) within 24 Hours	UNE POTS Platform UNE Specials (Non	Parity with VZ Retail	66.012	78.301	4328	212	2857	166			3.9092
NH	1-Mar-08	MR-4-04-3345	% Cleared (all troubles) within 24 Hours	Line Splitting	Retail Line Sharing	92.746	NA	193		179				
NH	1-Mar-08	MR-4-04-3343	% Cleared (all troubles) within 24 Hours	Line Sharing UNE 2-Wire xDSL - Retail Line Sharing	Parity with VADI/DSNO and	92.746	NA	193	36	179	29			2.1522
NH	1-Mar-08	MR-4-04-3342	% Cleared (all troubles) within 24 Hours	Loops UNE 2-Wire xDSL	Parity with VZ Retail	65.551	80.555	4244	36	2782	29			2.1522
NH	1-Mar-08	MR-4-04-3341	% Cleared (all troubles) within 24 Hours	Loops UNE 2-Wire xDSL	Parity with VZ Retail	65.551	100	4244	8	2782	8			5
NH	1-Mar-08	MR-4-04-3217	% Cleared (all troubles) within 24 Hours	UNE Specials (DS1 & DS3)	Parity with VZ Retail	97.222	100	36	59	35	59			5
NH	1-Mar-08	MR-4-04-3216	% Cleared (all troubles) within 24 Hours	UNE Specials (DS0 & DS0)	Parity with VZ Retail	100	NA	42		42				
NH	1-Mar-08	MR-4-04-3140	% Cleared (all troubles) within 24 Hours	UNE POTS Platform (Non DS0 & DS0)	Parity with VZ Retail	66.012	78.301	4328	212	2857	166			3.9092

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NH	1-Mar-08	MR-4-04-5000	% Cleared (all troubles) within 24 Hours	Interconnection Trunks (CLEC)	Parity with VZ Retail	NA	NA	NA						
NH	1-Mar-08	MR-4-05-5000	% Out of Service > 2 Hours	Interconnection Trunks (CLEC)	Parity with VZ Retail	NA	NA	NA						
NH	1-Mar-08	MR-4-06-2110	% Out of Service > 4 Hours	Resale POTS - Business	Parity with VZ Retail	68.444	60.606	450	33	308	20			1.1204
NH	1-Mar-08	MR-4-06-2120	% Out of Service > 4 Hours	Resale POTS - Residence	Parity with VZ Retail	86.857	100	2762	1	2399	1			SS
NH	1-Mar-08	MR-4-06-2216	% Out of Service > 4 Hours	Resale Specials (Non DS0 & DS0)	Parity with VZ Retail	50	33.333	38	3	19	1			SS
NH	1-Mar-08	MR-4-06-2217	% Out of Service > 4 Hours	Resale Specials (DS1 & DS3)	Parity with VZ Retail	44.117	NA	34		15				
NH	1-Mar-08	MR-4-06-3144	% Out of Service > 4 Hours	UNE Platform Business	Parity with VZ Retail	68.444	70	450	80	308	56			-0.1343
NH	1-Mar-08	MR-4-06-3145	% Out of Service > 4 Hours	UNE Platform Residence	Parity with VZ Retail	86.857	82.926	2762	82	2399	68			1.1874
NH	1-Mar-08	MR-4-06-3216	% Out of Service > 4 Hours	UNE Specials (Non DS0 & DS0)	Parity with VZ Retail	50	NA	38		19				
NH	1-Mar-08	MR-4-06-3217	% Out of Service > 4 Hours	UNE Specials (DS1 & DS3)	Parity with VZ Retail	44.117	39.655	34	58	15	23			0.6404
NH	1-Mar-08	MR-4-06-5000	% Out of Service > 4 Hours	Interconnection Trunks (CLEC)	Parity with VZ Retail	NA	NA							
NH	1-Mar-08	MR-4-07-2110	% Out of Service > 12 Hours	Resale POTS - Business	Parity with VZ Retail	44.222	33.333	450	33	199	11			1.4097
NH	1-Mar-08	MR-4-07-2120	% Out of Service > 12 Hours	Resale POTS - Residence	Parity with VZ Retail	72.737	100	2762	1	2009	1			SS
NH	1-Mar-08	MR-4-07-2341	% Out of Service > 12 Hours	Resale 2-Wire Digital Services	Parity with VZ Retail	37.5	100	8	2	3	2			SS
NH	1-Mar-08	MR-4-07-3112	% Out of Service > 12 Hours	UNE POTS Loop	Parity with VZ Retail	69.218	35.409	3161	305	2188	108			5
NH	1-Mar-08	MR-4-07-3144	% Out of Service > 12 Hours	UNE Platform Business	Parity with VZ Retail	44.222	48.75	450	80	199	39			-0.6297
NH	1-Mar-08	MR-4-07-3145	% Out of Service > 12 Hours	UNE Platform Residence	Parity with VZ Retail	72.737	70.731	2762	82	2009	58			0.54
NH	1-Mar-08	MR-4-07-3341	% Out of Service > 12 Hours	UNE 2-Wire Digital Loops	Parity with VZ Retail	69.16	60	3168	5	2191	3			SS
NH	1-Mar-08	MR-4-07-3342	% Out of Service > 12 Hours	UNE 2-Wire xDSL Loops	Parity with VZ Retail	69.16	51.612	3168	31	2191	16			2.2269
NH	1-Mar-08	MR-4-07-3343	% Out of Service > 12 Hours	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	10.362	NA	193		20				
NH	1-Mar-08	MR-4-07-3345	% Out of Service > 12 Hours	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	10.362	NA	193		20				
NH	1-Mar-08	MR-4-07-5000	% Out of Service > 12 Hours	Interconnection Trunks (CLEC)	Parity with VZ Retail	NA	NA							
NH	1-Mar-08	MR-4-08-2110	% Out of Service > 24 Hours	Resale POTS Business	Parity with VZ Retail	9.333	9.09	450	33	42	3			0.2866
NH	1-Mar-08	MR-4-08-2120	% Out of Service > 24 Hours	Resale POTS Residence	Parity with VZ Retail	36.567	0	2762	1	1010	0			SS
NH	1-Mar-08	MR-4-08-2216	% Out of Service > 24 Hours	Resale Specials (Non DS0 & DS0)	Parity with VZ Retail	0	0	38	3	0	0			SS
NH	1-Mar-08	MR-4-08-2217	% Out of Service > 24 Hours	Resale Specials (DS1 & DS3)	Parity with VZ Retail	2.941	NA	34		1				
NH	1-Mar-08	MR-4-08-2341	% Out of Service > 24 Hours	Resale 2-Wire Digital Services	Parity with VZ Retail	12.5	0	8	2	1	0			SS
NH	1-Mar-08	MR-4-08-3112	% Out of Service > 24 Hours	UNE POTS Loop	Parity with VZ Retail	33.122	4.262	3161	305	1047	13			5
NH	1-Mar-08	MR-4-08-3144	% Out of Service > 24 Hours	UNE Platform Business	Parity with VZ Retail	9.333	11.25	450	80	42	9			-0.3641
NH	1-Mar-08	MR-4-08-3145	% Out of Service > 24 Hours	UNE Platform Residence	Parity with VZ Retail	36.567	32.926	2762	82	1010	27			0.7874
NH	1-Mar-08	MR-4-08-3216	% Out of Service > 24 Hours	UNE Specials (Non DS0 & DS0)	Parity with VZ Retail	0	NA	38		0				
NH	1-Mar-08	MR-4-08-3217	% Out of Service > 24 Hours	UNE Specials (DS1 & DS3)	Parity with VZ Retail	2.941	0	34	58	1	0			5

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NH	1-Mar-08	MR-4-08-3341	% Out of Service > 24 Hours	Loops UNE 2-Wire Digital	Parity with VZ Retail	33.08	0	3168	5	1048	0			SS
NH	1-Mar-08	MR-4-08-3342	% Out of Service > 24 Hours	Loops UNE 2-Wire xDSL	Parity with VZ Retail	33.08	19.354	3168	31	1048	6			1.8806
NH	1-Mar-08	MR-4-08-3343	% Out of Service > 24 Hours	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	7.253 NA		193		14				
NH	1-Mar-08	MR-4-08-3345	% Out of Service > 24 Hours	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	7.253 NA		193		14				
NH	1-Mar-08	MR-4-08-5000	% Out of Service > 24 Hours	Interconnection Trunks (CLEC)	Parity with VZ Retail	NA	NA							
NH	1-Mar-08	MR-5-01-2100	% Repeat Reports within 30 Days	Resale POTS	Parity with VZ Retail	16.658	18.421	4328	38	721	7			-0.1197
NH	1-Mar-08	MR-5-01-2200	% Repeat Reports within 30 Days	Resale Specials	Parity with VZ Retail	23.076	33.333	78	3	18	1			SS
NH	1-Mar-08	MR-5-01-2341	% Repeat Reports within 30 Days	Resale 2-Wire Digital Services	Parity with VZ Retail	20	0	10	2	2	0			SS
NH	1-Mar-08	MR-5-01-3112	% Repeat Reports within 30 Days	UNE POTS Loop	Parity with VZ Retail	16.658	11.271	4328	346	721	39			2.7966
NH	1-Mar-08	MR-5-01-3140	% Repeat Reports within 30 Days	UNE POTS Platform	Parity with VZ Retail	16.658	11.32	4328	212	721	24			2.2275
NH	1-Mar-08	MR-5-01-3200	% Repeat Reports within 30 Days	UNE Specials	Parity with VZ Retail	23.076	18.644	78	59	18	11			0.8378
NH	1-Mar-08	MR-5-01-3341	% Repeat Reports within 30 Days	UNE 2-Wire xDSL	Parity with VZ Retail	16.666	0	4338	8	723	0			SS
NH	1-Mar-08	MR-5-01-3342	% Repeat Reports within 30 Days	UNE 2-Wire xDSL	Parity with VZ Retail	16.666	11.111	4338	36	723	4			1.1353
NH	1-Mar-08	MR-5-01-3343	% Repeat Reports within 30 Days	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	22.279 NA		193		43				
NH	1-Mar-08	MR-5-01-3345	% Repeat Reports within 30 Days	UNE 2-Wire xDSL - Line Splitting	Retail Line Sharing	22.279 NA		193		43				
NH	1-Mar-08	MR-5-01-5000	% Repeat Reports within 30 Days	Interconnection Trunks (CLEC)	Parity with VZ Retail	NA	NA							
NH	1-Mar-08	NP-1-01-5000	% Final Trunk Groups Exceeding Blocking Standard (No Exceptions)	CLEC Trunks	See Guidelines	0	0	32	19	0	0			5
NH	1-Mar-08	NP-1-02-5000	% Final Trunk Groups Exceeding Blocking Standard	CLEC Trunks	See Guidelines	0	0	32	19	0	0			5
NH	1-Mar-08	NP-1-03-5000	Number Final Trunk Groups Exceeding Blocking Standard - Two (2) Months	CLEC Trunks	See Guidelines		0		19		0			5
NH	1-Mar-08	NP-1-04-5000	Number Final Trunk Groups Exceeding Blocking Standard - Three (3) Months	CLEC Trunks	See Guidelines		0				0			
NH	1-Mar-08	NP-2-01-6701	% On Time Response to Request for Physical Collocation	Collocation - New Applications	95% on time									
NH	1-Mar-08	NP-2-01-6702	% On Time Response to Request for Physical Collocation	Collocation - Augment Applications	95% on time		100		4		4			
NH	1-Mar-08	NP-2-02-6701	% On Time Response to Request for Virtual Collocation	Collocation - New Applications	95% on time		NA							
NH	1-Mar-08	NP-2-02-6702	% On Time Response to Request for Virtual Collocation	Collocation - Augment Applications	95% on time		NA							
NH	1-Mar-08	NP-2-03-6701	Average Interval - Physical Collocation	Collocation - New Applications	No Standard		NA							
NH	1-Mar-08	NP-2-03-6711	Average Interval - Physical Collocation	Collocation Augment Applications subject to the 45 business day interval	No Standard		NA							
NH	1-Mar-08	NP-2-03-6712	Average Interval - Physical Collocation	Collocation Augment Applications not subject to the 45 business day interval	No Standard		NA							
NH	1-Mar-08	NP-2-04-6701	Average Interval - Virtual Collocation	Collocation - New Applications	No Standard		NA							

STATE	METRIC_MO	METRIC_ID	METRIC_DESC	PRODUCT_DESC	STANDARD	VZ_PERF	CLEC_PERF	VZ_DEN	CLEC_DEN	VZ_NUM	CLEC_NUM	DIFFERENCE	STANDARD_DEV	Z_SCORE
NH	1-Mar-08	NP-2-04-6702	Average Interval - Virtual Collocation	Collocation - Augment Applications - 45 days and 76 days combined	No Standard	NA								
NH	1-Mar-08	NP-2-05-6701	% On Time - Physical Collocation	Collocation - New Applications Collocation -	95% on time	NA								
NH	1-Mar-08	NP-2-05-6702	% On Time - Physical Collocation	Collocation - Augment Applications - 45 days and 76 days combined	95% on time	NA								
NH	1-Mar-08	NP-2-06-6701	% On Time - Virtual Collocation	Collocation - New Applications Collocation -	95% on time	NA								
NH	1-Mar-08	NP-2-06-6702	% On Time - Virtual Collocation	Collocation - Augment Applications - 45 days and 76 days combined	95% on time	NA								
NH	1-Mar-08	NP-2-07-6701	Average Delay Days - Physical Collocation	Collocation - New Applications	No Standard	NA								
NH	1-Mar-08	NP-2-07-6702	Average Delay Days - Physical Collocation	Collocation - New Applications	No Standard	NA								
NH	1-Mar-08	NP-2-08-6701	Average Delay Days - Virtual Collocation	Collocation Augment Applications	No Standard	NA								
NH	1-Mar-08	NP-2-08-6702	Average Delay Days - Virtual Collocation	Collocation Augment Applications	No Standard	NA								
NH	1-Mar-08	BI-1-02-1000	% DUF in four (4) Business Days	Resale & UNE combined	95% in four (4) Business Days		99.981		623766		623648			
NH	1-Mar-08	BI-2-01-1000	Timeliness of Carrier Bill	Resale & UNE combined	98% in 10 Business Days		98.105		475		466			
NH	1-Mar-08	BI-3-04-1000	% CLEC Billing Claims Acknowledged within two (2) Business Days	Resale & UNE combined	95% within two (2) business days after receipt		100		80		80			
NH	1-Mar-08	BI-3-05-1000	% CLEC Billing Claims Resolved within 28 Calendar Days After Acknowledgment	Resale & UNE combined	95% within 28 Calendar Days after acknowledgement		100		18		18			
NH	1-Mar-08	BI-3-07-1000	% Full or Partial Denials	Resale & UNE combined	No Standard		87.5		40		35			
NH	1-Mar-08	BI-3-08-1000	% CLEC Billing Claim Credits Not Appearing on the Bill within 45 days	Resale & UNE combined	97.5% within 45 calendar days		100		28		28			
NH	1-Mar-08	BI-9-01-1000	% Billing Completeness in Twelve Billing Cycles	Resale & UNE combined	96%		99.742		3626018.74		3616691.02			
NH	1-Mar-08	OD-1-01-1021	Average Speed of Answer - Operator Services	Operator Service Center	Parity with Verizon Retail	2.72217	1.54376	278669	23067	758585	35610			
NH	1-Mar-08	OD-1-02-1021	Average Speed of Answer - Directory Assistance	Operator Service Center	Parity with Verizon Retail	3.41094	1.68366	2128725	29775	7260971	50131			